

Paul Wylie

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Objective

To find information technology-based entry level work through telecommuting or from location.

Education

University of Arkansas at Little Rock
Little Rock, Arkansas
Bachelor of Science: Information Science
Graduation: May 2014

Pulaski Technical College
North Little Rock, Arkansas
Associate of Applied Science: Computer Information Systems
Graduation: May 2009

Undergraduate Research

- Development and Design Projects August 2009 – May 2014
- Worked as part of a three-person team to design, and assemble a phone system for computers, implementing with Java code, and giving a presentation on the project.
- Worked on a two-person team researching, designing, creating, implementing, reporting, and presenting an effective and efficient operating systems software.
- Worked on a five-person team on a systems and analysis project about the social network Twitter, using Microsoft Project Professional and IBM Rational Rose.
- Designed, created, implemented and gave a presentation on a computer component compatibility database written in SQL and PL/SQL.
- Helped develop capstone data visualization project implementing various technologies.

Achievements

- Participated in Phi Theta Kappa, an honor society for students at two-year colleges.
- Succeeded in moving overall GPA over 3.0 in 2013 at University of Arkansas at Little Rock
- Achieved a 4.0 GPA for entire degree plan at Pulaski Technical College.
- Received a 97 percent grade for a PC Repair Correspondence Course.
- Received two technical certificates and one degree with full honors.
- Received full scholarships to attend the University of Arkansas at Little Rock, 2009 to 2014.
- Acknowledged for Dean's List Fall 2011 Semester.

Skills

- Teamwork, leadership, productiveness, critical thinking, active hearing, problem solving, troubleshooting, decision making, innovativeness, computer hardware, Microsoft server technology, web programming, web marketing, and application development.
- Knowledge of Mobile Web inclusive of HTML 5 and CSS 3.
- Acquired certification for A+ and Network+ in 2004, which have since expired, and CIW in 2009.
- Good at working in teams, communicating well with people, and leading.
- Adobe Products such as Dreamweaver, Illustrator, Photoshop, Fireworks, Premier, etc...
- Microsoft Office inclusive of Word, Access, PowerPoint, Excel, Publisher, Project, Visio, Outlook, and several additional add-on programs.
- Balance brained in respect to creativeness, logic, and visualization techniques.

Experience

Walmart Information Systems Division Bentonville, Arkansas January 2017 to Present

Technician IV – Server Operations Support

- Service desk technician providing Tier 1 support for incoming calls from distribution centers and home office personnel throughout the world.

Walmart Arkadelphia, Arkansas June 2016 to January 2017

Sales Associate

- Stock, label, and merchandise consumer goods in both meat and produce.

Arkansas Hardware and Web Geeks Arkadelphia, Arkansas October 2014 to October 2016

Owner – Information Technology Support

- Computer and network repair, assembly, installation, configuration, maintenance, and administration. Web design, mobile development, and WordPress expertise.

Henderson State University Arkadelphia, Arkansas July 2015 to August 2015

Temporary Computer Support Technician

- Setup, configured, and installed new computers for faculty, staff, and student labs. Copied data from old computers on campus into new computers through the network in the information technology department lab. Ran network cable and install new wireless access points in dorms.

Self-employed Arkansas June 2003 to Present

Web Designer/PC Repair Technician

- Computer maintenance including the installation of operating systems, disk drives, assembling, and specialized troubleshoot personal computers and small networks. Design web pages.

University of Arkansas for Medical Sciences Little Rock, Arkansas September 2012 to October 2013

Web Development and Design Contractor/Vendor

- Web design, specializing in various program templates, themes, and mobile development. Pediatric Ethics Consortium.

University of Arkansas at Little Rock Little Rock, Arkansas January 2011 to February 2012

Web Support Technician and Developer/Application Programmer/Intern

- Web development/design for internal and external websites in Information Technology Services department. Work on general network projects including redesigning with WordPress.

World Services for the Blind Little Rock, Arkansas January 2009 to December 2011

Volunteer Lead Web Developer

- Web development using ASP, create pages, graphics, and provide updates on continual basis. Created fashion show website and updated information through the date and time of event.

Previous Work Experience, Arkansas, Various US locations, and Germany

Various Work Positions

- US Army Infantry, Restaurant Maintenance, Machinist, Bookbinder Apprentice, Bindery Worker, Forklift Operator, Mail Truck Driver, Volunteer, Construction Laborer, etcetera ...

References

Available on request